



SIT30622

CRICOS CODE: 110483E

Certificate III in Hospitality

Do you have a passion for people and service?

Develop the operational skills and knowledge needed to kick start your career in the hospitality industry.

Learn to apply discretion and judgment in skilled operations for hospitality settings such as restaurants,



Develop your
interpersonal skills



Expert
Trainers



Gain real-world
experience



Establish **effective**
workplace **relationships**



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PROSPECTIVE CAREER OUTCOMES

Front Desk Receptionist
Function Attendant
Function Host
Housekeeper
Restaurant Waiter

GAIN SKILLS IN

- Sourcing and using the information on the hospitality industry
- Working effectively in hospitality services
- Providing service to customers
- Showing social and cultural sensitivity
- Coaching others in job skills

SUBJECTS

1. Hospitality Industry Information
2. Hospitality Products
3. Social and Cultural Sensitivity
4. Reception Services
5. Porter Services
6. Visitor Information
7. WHS 1
8. Hotel Booking Systems
9. Customer Service & Sales Techniques
10. Workplace Coaching
11. Hygiene Practices for Hospitality Services
12. Hospitality Work Placement

Work Placement: This course includes mandatory (unpaid) work placement of 36 service periods (144 hours in total) in addition to timetabled classes.

ACADEMIC ENTRY REQUIREMENTS

Successful completion of Australian Year 9 or equivalent.

ENGLISH LANGUAGE PROFICIENCY

General English - Intermediate Level; or English Proficiency Skills test result as per APC requirements.

ASSESSMENTS

All APC vocational courses are assessed through a combination of assessment types that may include short answer questions, studio projects, essays, reports, group tasks, case studies, role plays, portfolios and/or presentations.

PATHWAYS

Students who complete the Certificate III in Hospitality may continue on to complete the Diploma of Hospitality Management at Australian Pacific College, and subsequently continue to our partner universities through our articulation pathways program.

INTAKE DATES

4 intakes per year.

See our website for latest intake dates.

DURATION

Full-time: 3 terms (approx. 9 months).

Part-time*: 6 terms (approx. 18 months).

*Part-time option only available for domestic students.

DELIVERY

International Students:

On Campus, Online (up to 1/3 of the units of the course) and blended options available

Domestic Students:

On Campus, Online and blended options available

LOCATION

Sydney CBD

Online

COURSE FEES

\$5,400

Application fee: \$150 for international students only

HOW TO PAY

Direct deposit or credit card before the course start date.

NOTE:

- Information correct at time of publication. Visit website for most up-to-date information.
- Course and campus availability subject to demand.
- One term is equal to 9 weeks of study.
- For a free assessment of your current English level, please go to apc.edu.au/apply/pre-arrival-test
- For more info about our University pathways, visit apc.edu.au/study/university-pathways

DEFINITIONS:

International students: A temporary resident of Australia and/or a resident or citizen of any other country.

Domestic students: An Australian citizen or Australian permanent resident.



AUSTRALIAN
PACIFIC COLLEGE

APC.EDU.AU

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